Dash® Voice AI

Automate high call volumes and offload patient call handling with Dash Voice AI – fully integrated with the Dash® solution suite - freeing your team to focus on supporting high quality care.

High call volumes, long wait times, and staff bogged down by repetitive tasks can leave patients frustrated and opportunities missed. These inefficiencies prevent your team from focusing on what really matters – supporting exceptional care.

Dash Voice AI is more than just a voice AI agent solution. Powered by Dash®'s intelligent rules engine, it automates patient call handling while ensuring accuracy in every interaction 24/7. By applying your organization's specific scheduling rules, Dash Voice AI guarantees that appointment updates – such as cancellations and reschedules – are handled precisely according to provider preferences. This reduces errors, eliminates confusion, and ensures consistency in every patient interaction.

Fully HIPAA-compliant and integrated within your Dash® solution suite, Dash Voice AI manages simultaneous calls, offers multilingual support, and frees up your team to focus on high-priority tasks. This not only boosts staff productivity but also improves patient access, satisfaction, and overall outcomes.

Adheres to Scheduling Rules

Ensure accurate appointment management by accessing your Dash Schedule inventory.

24/7 Smart Call Deflection

Reduce inbound call volume by routing routine inquiries to the AI voice agent.

Human-Like Conversations

Provide human-like, on-brand conversations with low latency.

Simultaneous Call Handling

Manage hundreds of calls at once, eliminating wait times.

Built-in Security

Safeguard patient data with HIPAA-compliant security.

Appointment Management

Automate routine appointment management inquiries and demographic updates.

Multi-Language Support

Support communication in multiple languages to ensure accessibility.

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Feature Assessment:
Dash® + Voice AI vs Market Alternatives

	Dash with Voice AI	Other Voice AI Tools
Intelligent Rules and Preferences	✅	❌
Scheduling Accuracy Across All Access Points	✅	❌
Natural Conversation, Low Latency	✅	❓
Specialty Specific Scheduling Expertise	✅	❌
Fully Integrated Patient Access Platform	✅	❌
Data Driven Scheduling Insights	✅	❌
Hallucination Prevention	✅	❓
HIPAA Compliant	✅	❓
Self-Hosted Infrastructure	✅	❓
Recordings & Transcripts	✅	✅